

Delaware Residents May Be Affected by Anthem's Data Breach

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Dover, DE – Health insurer Anthem, Inc. has reported to Insurance Commissioner Karen Weldin Stewart that as many as 62,051 Delaware residents may have had their personal information compromised due to the recently discovered hacking attack on the company's computer systems. While Anthem does not currently sell health insurance policies to individuals in Delaware, state residents who receive health insurance through their employer may be covered by an Anthem policy. Additionally, some customers of Highmark BlueCross BlueShield (BCBS) who utilized the BlueCard, a national program that enables members of one BCBS plan to obtain healthcare services while traveling or living in another BCBS plan's service area, may be affected by the data breach. Any consumers who held Anthem policies as far back as 2004 may have had their personal information compromised.

Current and former Anthem policyholders can visit www.AnthemFacts.com to learn more about enrolling in two years of free credit monitoring and identity theft repair services. The AnthemFacts.com website states, "All impacted members, former members and impacted affiliated plan members will receive notice via mail which will advise them of the protections being offered. Impacted members may also sign up via www.AnthemFacts.com." Customers may access these services before they receive written notification from Anthem.

Anthem reports that they are still investigating exactly which members had personal information compromised in the data breach. Personal information may include names, birth dates, member ID or social security numbers, addresses phone numbers, and employment information. As of now, Anthem says they are

not aware of any banking or credit card information that was accessed by the hackers.

“Anthem is not calling members regarding the cyberattack and is not asking for credit card information or Social Security numbers over the phone,” warned Commissioner Stewart. “Policyholders will be contacted only through the U.S. Postal Service. Beware of contact by telephone or through the internet; it is most likely a scam.”

Customers who believe they may be affected are encouraged to visit www.AnthemFacts.com. Anthem also has a toll-free phone number for people to call who do not have internet access: 1-877-263-7995.

A Consumer Alert page has been added to the Delaware Department of Insurance website and will be updated with any new information received from Anthem: http://www.delawareinsurance.gov/departments/consumer/alerts/alerts_anthembreach.shtml

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Delaware Department of Insurance: “Protecting Delawareans through regulation and education while providing oversight of the insurance industry to best serve the public.”